



2021

RECYCLOPEDIA

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WHAT DOES THE STREETS DIVISION DO FOR YOU?

The Streets Division provides a variety of services for the residents of the City of Madison. If you have questions about any of our services, feel free to contact us and we will help.

- » Recycling collection
- » Refuse collection
- » Large item collection
- » Brush collection
- » Leaf/yard waste collection
- » Street sweeping
- » Drop-off site services
- » Pothole and curb repair
- » Stump removal (for trees on City property)
- » Winter services (plowing, salting, sanding, etc.)
- » Graffiti removal (from City property)
- » Mowing of certain City properties
- » Removing general debris from the streets
- » Food scraps recycling
- » Urban Forestry services (trimming, planting, removals, etc.)

WHO TO CONTACT

Curbside Collection, Drop-Off Sites, Street Sweeping, Pothole Repair, and Snow Plowing Issues

- | | |
|--|--|
| For areas east of South Park Street: | For areas west of South Park Street: |
| » Streets East: 4602 Sycamore Ave., 608-246-4532 | » Streets West: 1501 W. Badger Rd., 608-266-4681 |
| » Office hours: 7:30am–4:00pm, Monday to Friday | » Office hours: 7:30am–4:00pm, Monday to Friday |

- For recycling information:
- » Recycling Coordinator: 1501 W. Badger Rd., 608-267-2626
 - » Office hours: 7:30am–4:00pm, Monday to Friday

Urban Forestry Issues

- » Urban Forestry: 1402 Wingra Creek Parkway, 608-266-4816
- » Office hours: 7:00am–3:00pm, Monday to Friday
- » Website: www.cityofmadison.com/forestry
- » After-hours tree emergency: 608-255-2345 (Madison Police Non-Emergency Line)

Mulch and Brush Processing

- » Brush Processing Center: 121 E. Olin Ave., 608-266-4911
- » Hours of operation: 7:30am–2:30pm, Monday to Friday

Hotlines

- » Brush & Yard Waste Information: 608-267-2088
- » Winter Parking: 608-261-9111
- » Urban Forestry Special Charge: 608-243-5899

Online

- » Report problems: www.cityofmadison.com/reportaproblem
- » www.cityofmadison.com/streets
- » Email: streets@cityofmadison.com

STAY INFORMED

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Streets Division
Public Works Department
City of Madison, Wisconsin



USING YOUR COLLECTION CARTS

These guidelines are for all collection carts provided by the City for curbside collection.

- » Use correct cart for the items.
 - What goes into the recycling cart? Turn to [page 7](#).
 - What goes into the refuse cart? Turn to [page 5](#).
- » Place the correct carts curbside on collection day.
 - Download your collection schedule at: www.cityofmadison.com/collectionschedule.
 - Or contact the Streets Division office that services your home.
- » Follow these rules to have your cart collected on their scheduled day:
 - Place carts out for pickup by 6:30am.
 - Close cart lids. Nothing should stick out more than 18 inches from the top of the cart.
 - Do not put more than 100 pounds of material in your cart.

Collection Cart Storage

- » After carts have been emptied, residents have 24 hours from the day of collection to remove them from the curb.
- » Carts should be stored in the garage, or at the rear of the building.



Recycling and refuse cart ready for collection and following the guidelines.

DIRTY CARTS

Residents are responsible for cleaning their collection carts. Carts will not be exchanged because they are dirty or have an odor.

HOLIDAY COLLECTIONS

Days Closed

- New Year's Day
- Martin Luther King, Jr. Day
- Memorial Day
- Independence Day (4th of July)
- Labor Day
- Thanksgiving & the day after Thanksgiving
- Christmas Day

Only residents with scheduled collections that fall on the day of the holiday are impacted. The regular scheduled collection will occur on the following day (except for Thanksgiving - turn to "[Thanksgiving](#)" on [page 4](#)).

Half Days

- Christmas Eve
- New Year's Eve

Streets Division collections will be performed as normal. However, work in the field will be done by 11:00am. The drop-off sites will also close at 11:00am on these days.

WHAT IS THE TERRACE?

This space is considered part of the right-of-way and can be used for city operations. It is maintained by the homeowner. All public streets have some right-of-way space next to them, and it is most often a grassy space between the sidewalk and the curb.

This right-of-way space is used to pile snow, collect leaves, and other operations. The Streets Division does not advise placing decorations or plants in the terrace or right-of-way as they can become damaged.

HOLIDAY COLLECTIONS

Thanksgiving

The Streets Division is closed both on Thursday, Thanksgiving Day, and the following Friday. The double holiday requires the following changes to the collection schedule.

- On the Wednesday before Thanksgiving: Residents with Wednesday & Thursday scheduled collections will be collected.
- On the Monday after Thanksgiving: Residents with Friday & Monday scheduled collections will be collected.

WHO PICKS UP YOUR RECYCLING?

Did you know that some areas of Madison are collected by private companies? If you don't know who collects your recycling or refuse, check the cart at your home. The carts will either have the City of Madison logo and information, or the logo of the company that provides the collection.

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Cart Exchanges, Repairs, and Purchases

- » Residents can request a larger or smaller cart at no charge. Contact the Streets Division office that services your home, or use www.cityofmadison.com/reportaproblem.
- » Missing or damaged carts can be replaced or repaired. Depending on the situation, residents may need to purchase a replacement. Contact a Streets Division office for more information.
- » Residents who need an additional cart or carts can also purchase them.

How to Place Your Cart for Collection

Improperly placed carts may not be collected.

- » Place carts in your driveway, terrace, or driveway apron at the road edge—not in the street.
 - Do not place carts in the street along the curb unless absolutely necessary. Carts in the curb/gutter line interfere with street sweeping, snow plowing, and traffic. In stormy weather, carts in the street gutter roll away.
- » Face the white serial numbers on the cart toward the road.
- » Position carts side by side with four feet of space between them.
- » Keep carts four feet away from obstructions, like mailboxes, trees, street signs, etc.

Special Note: If you live in a Clean Streets/Clean Lakes zone, do not place your carts in the street along the curb during scheduled sweeping times.

How to Place Your Cart for Winter Collection

- » Use your driveway apron or driveway after it has been cleared of snow.
 - Or use a cleared area of your terrace or road edge.
- » Do not place carts on top of snow banks.
- » After your street has been plowed, carts can be placed in the gutter immediately next to the driveway apron. If you put your cart in the gutter before the street has been plowed, large sections of your street will not be plowed as trucks will need to drive around the carts.

How to Place Your Cart for Alley Collection

- » Carts must be at the alley edge.
- » Carts on private property will not be collected.

Collection Carts are City Property

Each residence that is eligible for Streets Division services is entitled to one trash cart and one recycling cart provided by the City. They are provided at no additional cost as they are city property. When you move, leave the city-supplied carts at the home. Your new residence should have collection carts, and if it does not, contact us to set up delivery.

If the homeowner purchased additional carts from the Streets Division, those extra carts they purchased can be moved to the new property.

REFUSE COLLECTION

The Dane County Landfill has ten years of usable space left—maybe less. Everything you place into the tan refuse cart fills that space. Before sending your unwanted stuff to the landfill, double check to see if it can be reused, resold, or recycled.

Refuse Collection Basics

- » Tan refuse cart is collected weekly on your scheduled day.
- » Consult your collection schedule calendar to learn when to place the cart out for pickup. Calendars are available at www.cityofmadison.com/collectionschedule.
- » Be sure to follow all guidelines about "Using your Collection Carts" on [page 3](#).
- » Do not put trash into cardboard boxes outside of the refuse cart. Learn how to handle extra trash in the sidebar on [page 6](#).

Use the Cart for more than Bagged Trash

The tan cart should be used for any item going to the landfill that can fit inside it. Items that are small enough to fit into the trash cart will not be picked up as large item collection. Bulky toys, car seats, plastic shelving units, small pieces of wood, and disassembled furniture are all examples of the smaller items that can go into the tan cart. For more information about large items, turn to [page 11](#).

Special Handling Instructions for Refuse Items

- » **Dog/cat waste**
Bag it and place into tan refuse cart at home. Do not place into public litter containers.
- » **Ashes, sawdust, vacuum cleaning dust, etc.**
 - Bag it so it does not cloud when dumped and creates hazard for operators.
 - Be sure ashes are cold prior to placing them into the tan cart.
- » **Deer carcasses**
Double bag them.
- » **Dried solid latex paint**
Latex paint that is dried solid can go into the refuse. Liquid latex paint, and other paints like oil and acrylic, must go to Dane County Clean Sweep.
- » **Cardboard stained with food, oil, or grease**
Only clean, stain-free cardboard can be recycled. Place stained material into the refuse.

BUILDING MATERIAL

- Debris created by contractors will not be collected. Curbside collection is for minor home projects performed by residents.
- The maximum amount that will be collected at one time is 240 pounds, or the equivalent of six 30-gallon containers that do not weigh more than 40 pounds apiece.
- The Tan Refuse cart can also be used. Be sure to follow all cart usage rules as outlined on [page 6](#).

What is "building material"?

- Lumber, drywall, tile, and other similar construction debris
- Shingles will not be collected by the Streets Division. Shingles must be hauled to a shingle recycler.

Recycling Building Material

You can recycle building material at the Dane County Construction and Demolition Recycling Center at 7102 US Highway 12. Contractors can use this site.

Other companies, like Royal Container, may offer building material recycling that fits your project.

Special Building Material Considerations

- All projects with a value of \$20,000 or more are required by ordinance to recycle the building material debris.
- Other major projects such as new construction and demolitions require recycling as well. Visit the Construction and Demolition page of the Streets Division website for more information or contact the Planning Department at 608-266-4635.

HOW TO HANDLE EXTRA TRASH

Excess bagged trash outside of the cart will be collected if you follow the below rules and restrictions:

- Cart must be full and you have 6 or more bags outside of the cart on your scheduled trash pickup day.
- Debris small enough to be bagged should be.
 - Do not place trash into cardboard boxes.
- Bags should weigh less than 40 pounds apiece.

CONSIDER A DUMPSTER

If you are performing a large cleanup that will generate a significant amount of trash, consider renting a dumpster from a private waste hauler.

MORE WAYS TO HANDLE EXCESS TRASH

- Exchange your trash cart for a larger size.
- Check with your neighbor to see if they will allow you to put the excess into their cart.
- Take it to a drop-off site.
- Hold it until the next collection day.
- Purchase an additional cart from the Streets Division.
- Change your habits to make less waste.

Items banned from refuse cart, continued from page 5.

Materials Banned from the Tan Refuse Cart

Carts containing these items will not be picked up. Use the Disposal & Recycling Guide at the back of this booklet for help collected.

- » Brush, [page 15](#)
- » Electronics banned from landfills, [page 14](#)
- » Hazardous, flammable, or other chemicals, [page 19](#)
- » Lead acid batteries (for vehicles, UPS devices, etc.), [page 14](#)
- » Motor oil, [page 20](#)
- » Paint, stains, varnishes, etc., [page 19](#)
- » Recyclables, Turn to [page 7](#)
- » Yard waste, leaves, weeds, etc., [page 17](#)
- » Bricks, dirt, rock, concrete, etc.
- » Explosives, fireworks, ammunition, etc.
- » Fluorescent bulbs/tubes
- » Gas cans
- » Infectious waste
- » Medical sharps (needles, syringes, lancets, etc.)
- » Medication
- » Pressurized gas containers, all sizes (camp stove canisters, propane tanks, helium, etc.)

Disposal and Recycling Guide

Still searching for how to handle a particular item? Check the disposal guide that starts on [page 26](#). If it's not in the guide, feel free to call our offices for advice.



The Streets Division collects 45,000 tons of trash every year.

RECYCLING COLLECTION

All material in your home's green recycling cart will be delivered to a facility for sorting and then recycling. Much of the sorting procedure is performed by hand. To keep the sorting workers safe, and to ensure all your material is recycled, you should follow these guidelines.

Recycling Collection Basics

- » Green recycling cart is collected every other week on your scheduled day.
- » Consult your collection schedule calendar to learn when to place the cart out for pickup
 - Calendars are available at www.cityofmadison.com/collectionschedule.
- » Be sure to follow all guidelines about "Using your Collection Carts" on [page 3](#).
- » Only place appropriate recyclables in the cart.
 - Carts containing other material will not be collected.

General Recycling Guidelines

- » Recyclables must be clean of food debris, dirt, and other contaminants.
- » Recyclables must not be smaller than 2 inches by 2 inches, or about the size of a standard sticky note.
- » Best practice is to avoid bagging recyclables.
 - Exception: Shredded paper needs to be bagged. It should be a clear or see-through bag. Tie the bag closed so no paper can fall out. The full bag must not be larger than a basketball.
 - If you need to bag your recycling, you must to choose clear plastic bags or it will be sorted out as trash.

What to do with Plastic Bags?

Do not place plastic bags or plastic film into the recycling.

Many stores offer take-back programs that will recycle these materials. For a list of the stores where you can return bags, visit the Plastic Bags page at www.cityofmadison.com/recycling.

State law, at present, prevents cities from banning or taxing plastic bags. So, your best choice is to avoid creating plastic bag and plastic film waste whenever possible, and return them to the retailer for recycling.

Keep the Lid Closed

Be sure to keep the recycling lid closed when out for collection. Snow and rainwater can ruin the paper and cardboard inside the cart.

MANDATORY RECYCLING

Did you know that recycling is mandatory in the City of Madison? It is! Of course, we all know how important recycling is for our planet, but City ordinance 10.18 does make recycling a requirement. And this is not just for single-family homes.

Each apartment building and commercial enterprise should provide adequate recycling services.

If your apartment building or workplace is not providing adequate recycling services, contact Building Inspection at 608-266-4551 and their inspectors will investigate.

WANT TO KNOW WHAT HAPPENS TO YOUR RECYCLING AFTER THE STREETS DIVISION COLLECTS IT?

Go to www.youtube.com and search for "Kipp Street Recycling" to find the video titled "Kipp Street Station MRF – A Division of Pellitteri Waste Systems." This video shows the recycling process for your recyclables. Pellitteri Waste System is the company that sorts recycling for the City of Madison.

MAKING HISTORY

Did you know that Madison has been collecting recycling since 1968? It's true! We're the oldest curbside recycling program in the United States. If you want to know more about Madison's recycling history, go to www.cityofmadison.com/recycling and click on the "Madison's Recycling History" link.

TOO MUCH CARDBOARD FOR THE CART

- Check with your neighbor to see if they have room in their recycling cart for your cardboard, or
- Bring the excess cardboard to a Streets Division drop-off site, or
- Follow these steps for curbside pickup on your recycling day:
 - Step 1: Flatten all boxes
 - Step 2: Cut or fold the cardboard to a 3' x 3' size
 - Step 3: Tie the loose cardboard into bundles 6" in height or less
 - Step 4: Place the bundles next to the recycling cart or under the lid of your green cart on recycling day.
- And if excess cardboard is a recurring problem, purchase an additional recycling cart by contacting the Streets Division office that serves your neighborhood.

WHAT TO DO IF YOUR COLLECTION WAS MISSED?

Contact the Streets Division office that services your home by phone or go to www.cityofmadison.com/reportaproblem and fill out the form for a missed collection.

STILL LOOKING FOR AN ITEM?

Don't forget to check the disposal and recycling guide that starts on [page 26](#).

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Do Not Place These Items Into Your Recycling Cart

Please use the Disposal & Recycling Guide at the back of this book or contact the Streets Division for help. As noted on [page 7](#), any cart containing inappropriate material will not be emptied.

- | | |
|---|---------------------------|
| » Electronics (page 14) | » Diapers |
| » Extension cords, holiday lights, etc. (page 14) | » Fluorescent bulbs/tubes |
| » Trash (page 5) | » Hoses |
| » Plastic bags (page 7) | » Rope |
| » Batteries (page 14) | » Scrap wood |
| » Propane tanks (any size) | » Styrofoam |
| » Clothes | » Water filters |
| | » And many other items |

Use the guide on [page 10](#) to learn what can go into the recycling cart.



Automated truck collecting an overstuffed recycling cart. This resident should flatten the boxes or upsize their cart for free.

Recycle More. Recycle Right.

- ✓ Keep clean and dry
- ✓ Avoid bagging
- ✓ Keep cart lid closed



PAPER



Magazines
Newspaper
Office Paper
Cardboard
Mail
Cartons

PLASTIC



Deli Containers
Clamshell Packaging
Containers #1-#7
Bottles (lid ON)
Dairy Tubs
Jugs

GLASS



Bottles (remove caps)
Jars (remove lids)

METAL



Aluminum cans/pans
Empty aerosol cans
Pots & pans
Steel tin cans



Learn More:

www.cityofmadison.com/recycling

TURN OVER FOR MORE DETAILS →

Clean Paper Products

What Can Be RECYCLED in the green cart?	<ul style="list-style-type: none"> » Cardboard cores from paper towels, bathroom tissue, etc. » Cardboard-sided cans » Cereal and cracker boxes » Corrugated cardboard » Envelopes » Gift wrap (no tissue or foil paper) » Greeting cards » Juice boxes, TetraPaks, and other aseptic/gable top cartons 	<ul style="list-style-type: none"> » Junk mail » Magazines and catalogs » Newspapers and all the inserts » Office and computer paper » Outer frozen food boxes » Paper egg cartons » Paper grocery bags » Paper milk and juice cartons (even if they have a plastic spout) 	<ul style="list-style-type: none"> » Paper/cardboard backing off retail packages » Phone books » Receipts and bills » Soda cases, etc.
What's TRASH?	<ul style="list-style-type: none"> » Diapers » Photographs (i.e., Polaroids) 	<ul style="list-style-type: none"> » Sanitary napkins » Soiled and/or stained cardboard & paper products 	<ul style="list-style-type: none"> » Tissue paper

» **Shredded paper** must be in a clear or white bag. The bag of **shredded paper** should be no larger than a basketball.

Clean Glass Products

What Can Be RECYCLED in the green cart?	<ul style="list-style-type: none"> » Bottles - remove the lids (metal bottle caps should be recycled as noted below in Metal Products) 	<ul style="list-style-type: none"> » Jars - remove the lids (metal lids can be recycled loose in cart if they are roughly the size of a dairy tub lid, same with most plastic lids) 	
What's TRASH?	<ul style="list-style-type: none"> » Baking dishes » Bottles & jars with food or other products still inside them » Ceramics » Chemical bottles 	<ul style="list-style-type: none"> » Dishes & bowls » Drinking glasses » Flower pots » Incandescent & LED light bulbs (fluorescent bulbs/tubes must be taken to retailer that sells them) 	<ul style="list-style-type: none"> » Laboratory glass » Windows & mirrors

Clean Plastic Products

What Can Be RECYCLED in the green cart?	<ul style="list-style-type: none"> » All plastic clamshell containers » All plastic containers #1 thru #7 » Berry & deli containers » Plastic shell/plastic security packaging » Bottles (soda, water, etc.) - leave on lids 	<ul style="list-style-type: none"> » Condiment bottles/jars (catsup/ketchup, mustard, etc.) - leave on lids » Cups if they are #1, #2, or #5 » Dairy tubs & lids (cottage cheese, etc.) - lids do not need to be on 	<ul style="list-style-type: none"> » Frozen juice containers » Jugs (milk, juice, etc.) - leave on lids » Laundry bottles - leave on lids
What's TRASH?	<ul style="list-style-type: none"> » Any plastic container with food or other products still inside them » Bubble wrap 	<ul style="list-style-type: none"> » Cups if they are #3, #4, #6, #7 » Dark green or black bags » Drawstring bags 	<ul style="list-style-type: none"> » Food wrap (i.e., Cling Wrap) » Motor oil bottles » Wrapping from meat products

Clean Metal Products

What Can Be RECYCLED in the green cart?	<ul style="list-style-type: none"> » Aluminum foil (balled up to about the size of a baseball) » Aluminum, steel, and tin cans (including clean paint cans & empty aerosol cans) » Metal lids from jars & bottles 	<ul style="list-style-type: none"> » Metal pipe 18" and less » Metal items weighing less than 10 pounds » Pots & pans » Small metal appliances, such as toasters (please remove glass) 	<ul style="list-style-type: none"> » Small metal items like bottle caps, bolts, old keys should be placed into an empty tin can and the top tightly pinched close.
What can be RECYCLED at the drop-off site?	<ul style="list-style-type: none"> » Metal items weighing more than 10 pounds » Car parts, like brake pads » Wire hangers 	<ul style="list-style-type: none"> » Chain link fencing » Any metal item too big, too heavy, or too wiry for the collection cart 	

NEW SCHEDULE!

Large item collection will be changing. Learn when to set out your items at www.cityofmadison.com/collectionschedule.

LARGE ITEM COLLECTION GUIDELINES

Large Item Collection Basics

- » Large items are things that cannot fit into your collection carts. Examples include:
 - Bulky metal items (cabinets, fencing, etc.)
 - Carpets
 - Exercise equipment
 - Furniture
 - Lumber
 - Mattresses & box springs
 - Pianos
 - Tires
 - And so much more
- » Items that could have been placed into a collection cart for proper disposal may not be picked up as a large item.
- » Some large items require a recycling fee sticker for collection.
 - Turn to [page 13](#) for which items require a sticker and the cost
 - Do not place an item that requires a sticker into your collection cart

Large Item Collection Guidelines

Items failing to meet these guidelines may not be collected:

- » Items must be out for collection prior to 6:30am on the scheduled set-out day, and out no earlier than 6:30pm on the day before the scheduled set-out day.
- » Place large items four feet away from obstructions. Obstructions include utility poles, street signs, fire hydrants, collection carts, and any other object that could damage or interfere with large item collection.
- » Do not place large items under low hanging wires or branches. Large items are collected with a truck-mounted crane and overhead hazards like low wires can endanger the workers.
- » Position appliances and other metal items away from non-metal large items so the metal items can be recycled.
- » Large items must be less than 8 feet long in order to be picked up. Items may be cut down or folded to meet this requirement.
- » Place items out on the correct set-out day. Get your dates at www.cityofmadison.com/collectionschedule.

DELAYS

Weeks with holidays and severe weather, like snow storms, may slow the collection process. Items may sit on the curb longer until crews are available to collect them.

WHAT IF SOMEONE ILLEGALLY DUMPS AN ITEM ON YOUR PROPERTY?

Step 1

Report the crime by contacting the Madison Police Department to file a report at 608-255-2345 or through their Self Reporting line at 608-245-3662.

Step 2

Contact the Streets Division that services your neighborhood and provide the MPD case number provided to you after your report.

ILLEGAL METAL SCRAPPING

People scavenging metal (and other items) from the curb is an ordinance violation in Madison. Also some items, like air conditioners, require careful handling to ensure the chemicals within them are processed safely, and it is unknown how scappers are handling these harmful substances.

Help prevent scappers by placing large items for pickup within the guidelines. And if you see someone illegally gathering items from the curb, contact the non-emergency police number at 608-255-2345 to report the activity.

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CERTAIN ITEMS REQUIRE FEE

Only certain items require a fee. If you set an item out for collection that requires one, but you did not pay it, the item(s) will not be picked up. Streets Division staff will provide notification if this happens and residents will have time to correct the problem. If the item(s) remain at the curb without the fee paid following notification, the homeowner will be assessed the recycling fee cost plus an administrative fee for each item, and the item(s) will be removed.

HOW TO PAY RECYCLING FEE

Online

Use the work order system at www.cityofmadison.com/collectionschedule.

Phone

Call 608-266-4681 or 608-246-4532 to use credit card over the phone.

Mail

Mail a check along with a note explaining your request.

Make checks payable to City Treasurer.

Send payment and note to:

- Streets Division
1501 W. Badger Rd.
Madison, WI 53713

or

- Streets Division
4602 Sycamore Ave.
Madison, WI 53704

In Person

Streets Division offices:

- 1501 W. Badger Rd.
- 4602 Sycamore Ave.

Items that Will Not Be Collected

- » Material from work performed by a contractor (i.e., home remodeling)
- » Items small enough to fit into a collection cart and do not require a fee sticker
- » Concrete and items filled with concrete (i.e., basketball hoop post)
- » Chemical drums & containers
- » Other drums and barrels of 25 gallon capacity and higher
- » Pressurized gas containers (i.e., propane tanks, helium tanks, oxygen tanks)
 - If completely empty and the valve is open, these metal containers can be taken to a drop-off site ([page 19](#))

Special Handling Instructions for Certain Large Items

Failure to follow these guidelines may result in these items being left at the curb. All other large item restrictions still apply for these special items.

- » Carpet
 - Roll up and tie or bind
- » Concrete sinks
 - Must be in 4 or fewer pieces.
- » Metal and wood poles
 - Remove concrete & dirt
- » Lawnmowers, snow blowers, tillers, & similar items
 - Drain fuel and oil
- » Rootballs
 - Remove dirt
- » Windows, mirrors, glass doors & tables, etc.
 - Tape glass to contain breakage
- Requires fee sticker ([page 13](#))



Collecting a mattress & box spring with a truck-mounted crane.

What large items require a fee and how much are they?

Fees			
\$35 Fee	\$15 Fee	\$10 Fee	\$5 Fee
Air compressors	"Dorm" refrigerators (refrigerators weighing less than 50 pounds)	Computer towers*	Tires - car or small truck & off the rim
Air conditioners	Fluorescent light fixtures	Computers*	
Boats	Garden tillers	Laptops*	
Copy machines (office sized)	Gas grills	Monitors*	
Dehumidifiers	Items with similar engines to lawn mowers, garden tillers, etc.	Tires - large truck	
Dishwashers	Lawn mowers	Tires - on rim	
Dryers	Leaf shredders		
Freezers (must remove doors)	Microwave ovens		
Furnaces	Snow throwers		
Hot tubs	Televisions* (all sizes and types)		
Ice machines			
Large commercial appliances			
Large medical devices			
Ovens			
Ranges			
Refrigerators (must remove doors)			
Stoves			
Tanning Beds			
Trash compactors			
Washers			
Water coolers			
Water heaters			
Water softeners			
Wood stoves			

*These items **MUST** be brought to a drop-off site. These items cannot be placed at the curb.

Property owners will be assessed an administrative fee plus the recycling fee if a computer monitor, computer central processing unit, laptop, or television is collected from the curb by Streets Division staff.

RECYCLE BATTERIES SAFELY

Household batteries must be taken to a Streets Division drop-off site to be recycled. Follow the steps below to do it right.

TAPE LITHIUM, NICKEL, & OTHER BATTERIES

Use clear tape to cover the ends of lithium and nickel batteries. Packing tape works best. Be sure to tape the ends (or other metal contact points) of all household batteries more than 12 volts.

HOW TO TELL IF YOU HAVE A LITHIUM BATTERY

There are three easy ways to tell if you have a lithium battery that needs to be taped:

1. The word "Lithium" is written on the battery.
2. The phrase "LI-ION" is written on the battery.
3. It looks like a small silver button and likely powered a watch or hearing aid.

HOW TO TELL IF YOU HAVE A NICKEL BATTERY

Check the labels. Batteries with nickel have "NiCD" or "NIMH" written on them. They are rechargeable batteries often found in cordless phones, drills, and other rechargeable devices.

RECYCLE LEAD ACID BATTERIES

Vehicle batteries and other lead acid batteries, like those that power uninterruptible power supplies, must be recycled. They can be taken to a Streets Division drop-off site or an area scrap yard for proper recycling.

ELECTRONICS RECYCLING

To recycle your electronics, you must bring them to a Streets Division drop-off site or a reputable private electronics recycler. Some electronics are banned from the landfill by the Wisconsin Department of Natural Resources and must be brought to the drop-off site or private recycler. Some of these items require an additional fee. For more information about the drop-off sites, turn to "[Drop-Off Sites](#)" on [page 19](#).

What electronics can you recycle?

Nearly everything with a plug or battery can go into the electronics area of the drop-off sites. Cameras, stereo equipment, video game systems, Christmas tree lights, extension cords, electric toothbrushes, vacuums, hair dryers, box fans, and on and on. If you have any questions about what we can accept, contact us.

Electronics Banned from the Landfill

These items *MUST* be brought to a drop-off site or a reputable private recycler for recycling.

- » Cell phones
- » Computers
 - Desktops*
 - Laptops*
 - Netbooks*
 - Tablets
- » Computer monitors (all styles)*
- » Computer peripherals
 - Mice
 - Keyboards
 - Computer speakers
 - Modems
 - Routers
 - Scanners, web cameras, external drives, etc.
- » Digital video players/recorders
- » DVD players
- » Blu-ray players
- » E-readers
- » Fax machines
- » Printers
 - Desktop printers
 - Fax/scan/copy printers
 - 3-D printers
- » Televisions*
- » VCRs

*Requires a recycling fee sticker. See [page 12](#) and [page 13](#) to learn the costs and how to purchase one.

Televisions, Monitors, Computers, and Laptops

Do not place televisions, monitors, computers, and laptops to the curb for collection. They must be taken to a drop-off site and they require a recycling fee. Turn to [page 13](#) for the recycling fee information and turn to [page 19](#) for more information about the drop-off sites.

If these items are set to the curb, they will be removed by Streets Division staff. The property owner will be assessed the recycling fee plus an administrative fee for each item collected that had been set out contrary to this rule.

BRUSH COLLECTION

Curbside brush collection begins in the spring and ends in the fall. Residents will have multiple pickup opportunities.

Brush can also be delivered to the drop-off sites. For more information, turn to "Drop-Off Sites" on page 19.

What is brush?

- » Woody material you have trimmed from your trees, shrubs, and bushes.
- » The pieces must be between 18 inches and 8 feet long.
 - Pieces smaller than 18 inches are yard waste. For more information about yard waste, turn to page 17.
- » The pieces must not be thicker than 8 inches in diameter.

Brush Collection Guidelines

Following these guidelines keeps the workers safe and equipment functioning. Brush not meeting these guidelines may not be collected.

- » Neatly stack brush with cut ends facing the same direction.
- » Place brush on the terrace or street edge at least four feet away from trees, parked cars, fire hydrants, utility poles, mailboxes, large items, or other obstructions (where possible).
 - Do not place brush in the street.
 - Do not block the sidewalk with brush.
- » Bundle small amounts of brush with string or twine. Bundles may not exceed 4 feet in length or weigh more than 40 pounds.
 - If you choose to bundle your small piles of brush, you must use string or twine. Do not use any form of wire. Wire damages the chipper blades.
- » Remove all dirt and roots.
- » Do not put brush into bags, boxes, or trash cans.

When to Place Brush Out for Pickup

Go to www.cityofmadison.com/brushcollection and enter your address into the form. This will let you know when to set brush out for pickup.

If you do not have internet access, please call the Streets Division office that services your home to learn your set-out dates.

What to do with brush when the City is not collecting it at the curb?

Take it to a drop-off site or the Brush Processing Center. For more information about the drop-off site, turn to "Drop-Off Sites" on page 19.

Do not put brush in your refuse or recycling carts. Collection carts will not be collected if they contain brush.

DO NOT MIX BRUSH AND YARD WASTE

The Streets Division will not collect it.

Brush and yard waste are different materials that are processed differently at different dump locations. Brush is processed into wood chips, while yard waste is taken to a composter.

OVERSIZED BRUSH PILES

When collection crews encounter a pile that will take more than 10 minutes to feed through their brush chipper, they will assign this pile to be collected by a truck-mounted crane vehicle called a "clam truck." The clam should arrive within three business days to collect the large pile.

WHY DOES BRUSH PICKUP END IN THE FALL?

The crews that collect brush are needed to help with picking up the significant volume of leaves generated in the fall.

WHY ARE THE SET-OUT DATES SUNDAY?

Collection crews will be through sometime during the work-week following your set-out date. If you set out brush after the date given on the website, you may miss your collection opportunity.

STAY INFORMED

Services described in this book may change over time. The Streets Division's website will have the most current information. Residents are encouraged to sign up to receive press releases and other notices regarding all City services at www.cityofmadison.com. You can also follow the City of Madison on social media platforms.

STREETS DIVISION CREWS WILL NOT COLLECT BRUSH CUT BY CONTRACTORS

If a resident or homeowner hires an individual or company to cut brush, they must make arrangements with that contractor to haul away the brush debris they created.

Contractors may not use the Streets Division drop-off sites.

The only City service available for contractors is the Brush Processing Center.

AVAILABLE WOOD MULCH

Wood mulch is available to the public at the Brush Processing Center. The processing center has been certified as a safe shredding site for ash trees by the Wisconsin Department of Agriculture Trade and Consumer Protection. This means wood mulch available from the site will be free of the emerald ash borer and will not transmit it to your property.

Below are the current prices for mulch sales. Any rate changes will be posted to the Streets Division's website:

- 30 gallons or less: Free
- 1 to 3 yards: \$20
- 1 loader bucket full of mulch: \$20/loader bucket
- Semi-truck loads of mulch delivered: \$275/load plus delivery fees

Semi-truck load delivery fees: (Mileage determined using 121 E. Olin Ave as the starting location.)

- 0-30 miles: \$25
- 31 - 40 miles: \$50
- 41 - 50 miles: \$75
- No deliveries over 50 miles

BULK CUSTOMER DISCOUNT

If you will be purchasing over 20 semi-truck loads of mulch, you can qualify for discounted bulk rates. Contact the Brush Processing Center for details.

Brush Processing Center

The Brush Processing Center at 121 E. Olin Ave. processes the brush collected by city staff. They also process brush brought to them by contractors, residents, and other city taxpayers. Besides grinding brush, wood mulch is also available at this location.

Current rates for processing brush and wood chips are as follows. Rate changes will be posted to the Streets Division's website when adjustments occur:

Brush/Tree Limbs:	\$40 per ton \$20 minimum. Fee charged in \$20 increments
Wood Chips:	\$20 per ton \$10 minimum. Fee charged in \$10 increments

The center is open from 7:30am to 2:30pm, Monday to Friday. The center can be reached by calling 608-266-4911.

Stack Your Brush at the Curb Like this:



It is stacked neatly. The cut ends are facing the same direction. The pieces are the correct size.

LEAF, YARD, AND GARDEN WASTE COLLECTION

The Streets Division conducts curbside leaf, yard, and garden waste collection during the spring and the fall only.

What is leaf, yard, and garden waste?

- » Leaves, pine needles, grass clippings, weeds, and other plant debris.
- » Rose canes, corn stalks, sunflower stalks, etc.
- » Vines.
- » Pumpkins, pine cones, black walnuts, crabapples, etc.
- » Sticks and twigs less than 18 inches in length.

Leaf, Yard, and Garden Waste Collection Guidelines

Material not following these guidelines may not be collected.

- » Only place leaf, yard, and garden waste to the curb during collection periods.
- » Do not place leaves and other yard waste into the street or gutter.
 - Leaves and yard waste must be on the terrace or at the road edge for collection.
- » Do not mix brush and yard waste together into the same pile.
- » During collection periods, leaves and other yard waste can be bagged at the curb. Please leave the bags open at the top.
 - Leaves and yard waste can be piled loose as well. To prevent material blowing into the street, you can cover your material with a tarp.

Special note: If you elect to bag your yard waste, the Streets Division recommends using compostable paper leaf/lawn bags.

- » Piles should be at least 4 feet away from any obstruction (where possible).



Curbside leaf collection operations.

CONSIDER COMPOSTING

For more information on how to compost in your backyard, go to www.cityofmadison.com/streets/compost.

RIPPLE EFFECTS

Learn more about protecting our waterways at www.ripple-effects.com.

LEAF-FREE STREETS

The best way to help protect our lakes is by removing leaves from the street gutter before rainstorms. Sign up for email or text alerts from Ripple Effects about pending rainfall so you know to rake the gutter by visiting <https://ripple-effects.com/Leaf-free-Streets>.

GARLIC MUSTARD AND OTHER INVASIVES

Garlic mustard should be bagged and placed into the trash. Do not include with yard waste. For additional information about other invasive species, visit the Wisconsin DNR's website and wear for "invasive plants."

NEIGHBORHOOD CLEANUP?

If you have organized an event to help pull garlic mustard from a greenspace or park, please contact the Streets Division *before* the event to coordinate the collection of the bags.

STREET SWEEPING

Streets Division crews operate street sweepers from the spring to the winter. Sweepers need water to function so they cannot be used during the cold months.

During the spring, sweepers work to collect all the accumulated salt, sand, and grit from the winter.

During the summer, sweepers rotate through the city multiple times to collect debris in order to prevent it from entering the storm water system.

During the fall, street sweepers trail behind leaf collection crews to vacuum up debris left in the roads after pickup occurs. Leaf pickup crews and sweepers work at different speeds so there will be a gap between when pickup occurs and when sweepers can clean up behind them.

How to Help Street Sweepers

- Sweepers work very slowly. They have a maximum speed of 5MPH when actively collecting debris. So, be patient when encountering them on the roads. Do not tailgate them or cut them off.
- For sweepers to be effective, they need access to the curb, so be sure to follow parking rules, and keep items out of the street that do not belong, such as refuse and recycling carts.



When to Place Leaves & Yard Waste Out for Pickup

Go to www.cityofmadison.com/yardwaste and enter your address into the form. Set your material out on the dates shown.

If you do not have internet access, please call the Streets Division office that services your home to learn your set-out dates.

What to do with leaves, yard, and garden waste when the City is not collecting it at the curb?

Take your yard waste, garden waste, and leaves to a drop-off site. For more information about the drop-off sites, turn to "Drop-Off Sites" on page 19.

Do not put leaves or yard/garden waste in your refuse or recycling carts. Collection carts will not be collected if they contain this material.

Protect Our Lakes

Managing yard waste correctly protects our lakes. When rain falls on leaf piles in the street, the water pulls nutrients from the leaves and drains them into our lakes and that contributes to toxic algae blooms, murky water, and weeds.

Here's more ways to keep streets leaf-free:

- » [Mulch leaves with your lawnmower where they fall in your lawn.](#)
- » [Try composting yard waste](#) rather than piling it at the curb.
- » Keep [leaves out of the street](#) by raking the street gutter before rain storms
 - See the "Leaf-free Streets" information in the sidebar of [page 17](#).
- » And, of course, following the Streets Division guidelines.

Why are the set-out dates all Sundays?

Crews will be working through neighborhoods the work week following the set-out date. Leaves and yard waste need to be out and ready for pickup when the work begins.

Multiple neighborhoods all share the same set-out date. While some places will be collected on the Monday following the set-out dates, others will occur later in the week.

You need to have your leaves and yard waste out on the dates listed on the website because if you wait you may miss your chances.

DROP-OFF SITES

The Streets Division operates drop-off sites where residents can deliver their electronics, yard waste, excess recycling & refuse and other items. Use the chart below to determine where to deliver the items you need disposing.

	1501 W. Badger Rd. (open year-round)	4602 Sycamore Ave. (open year-round)	402 South Point Rd. (open only during expanded hours)
Appliances* (page 11)	Yes	Yes	No
Computers & electronics* (page 14)	Yes	Yes	No
Large items* (page 11)	Yes	Yes	No
Televisions* (page 14)	Yes	Yes	No
Tires* (page 11)	Yes	Yes	No
Brush (page 15)	Yes	Yes	No
Clothing & shoes	Yes	Yes	No
Cooking oil	Yes	Yes	No
Empty propane & helium tanks	Yes	Yes	No
Household batteries (page 14)	Yes	Yes	No
Lead acid batteries (car batteries, UPS batteries, etc.) (page 14)	Yes	Yes	No
Recycling (page 7)	Yes	Yes	No
Refuse/Trash (page 5)	Yes	Yes	No
Scrap metal & metal items	Yes	Yes	No
Scrap wood & lumber	Yes	Yes	No
Yard waste, leaves, and garden waste (page 17)	Yes	Yes	Yes

*These items may require a recycling fee. For information on which items require a fee and where to buy them, turn to page 12 and page 13.



The drop-off sites are busy places. Be sure you pack patience along with the items for disposal.

PAINT AND OTHER CHEMICALS – DANE COUNTY CLEAN SWEEP

Dane County residents and those in the surrounding area can dispose of their liquid paint and other hazardous chemicals at the year round Dane County Clean Sweep facility. All manner of hazardous chemicals are accepted at Clean Sweep, and they accept some electronics as well. Please note that this site is run by Dane County, not the City of Madison.

Clean Sweep Location

7102 US Highway 12 (Dane County Landfill complex across from the Yahara Hills golf course)

Clean Sweep Fees

There is a per household trip fee for using the site. Additional fees for electronics may apply. Additional fees are assessed for businesses or residents from outside Dane County.

Clean Sweep Hours

- Open Monday to Friday, 7:00am to 2:45pm.
- Open Saturday, 8:00am to 10:45am.
- Closed Sundays and holidays.

Clean Sweep Information

Call the Dane County Clean Sweep office at 608-838-3212, or visit their website: www.danecountycleansweep.com.

MOTOR OIL DROP-OFF SITES

There are three waste motor oil drop-off sites available to the public in Madison. At the sites listed below, there is a container for oil filters as well. Residents can also dispose of transmission fluid, brake fluid, and power steering fluid at these locations.

Do not contaminate these sites by dumping other chemicals here. A previous drop-off site is now permanently closed due to contamination. These sites are periodically closed for random testing and will generally be open again within 24 hours.

Waste Oil Locations

- 212 N. First St.
Former location of City Fleet Service Garage
- 111 E. Dean Ave.
Monona Golf Course
- Northeast Waste Oil Site at Wheeler Rd. and School Rd.

Private Businesses

Several quick lube or other motor vehicle service providers can dispose of waste motor oil. For a list of available locations in Dane County visit this website: <https://landfill.countyofdane.com/recycle-locations>.

STAY INFORMED

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Drop-Off Site Restrictions

- » Only City of Madison residents or taxpayers may use the site.
 - Proof of residency or taxpayer status is required. Acceptable forms of identification include driver's license, tax bill, utility bill, vehicle registration, signed copy of a lease or closing document with name of the drop-off site user and address, etc.
- » Contractors may not use the drop-off site.
 - Anyone who is paid to perform a job is considered a contractor and must find alternative means to dispose of the material their work generated.
- » Site users are restricted to one pick-up truck or small trailer load of all material a day (including brush).
 - If the load is larger than 5' x 8' then it is too large for our sites and should be hauled to the Dane County Landfill or another proper disposal site.

Drop-Off Site Hours

Drop-off site hours change seasonally, so be sure the site is open before loading your vehicle. Also, the drop-off site has different hours than the Streets Division offices.

	EXPANDED HOURS April to December	LIMITED WINTER HOURS December through March
	Badger, Sycamore, & South Point sites	Badger & Sycamore sites only. South Point closed during winter.
Monday	7:30am to 2:45pm	7:30am to 2:30pm
Tuesday	7:30am to 7:00pm	7:30am to 2:30pm
Wednesday	CLOSED	CLOSED
Thursday	7:30am to 7:00pm	7:30am to 2:30pm
Friday	7:30am to 2:45pm	7:30am to 2:30pm
Saturday	9:00am to 4:00pm	CLOSED
Sunday	CLOSED	CLOSED

URBAN FORESTRY

What does Streets Urban Forestry do?

We plant, prune, remove, and maintain trees on city property, like the terrace. Our goal is to create and preserve a vibrant, resilient, and diverse urban forest for all to enjoy.

When will the trees along my street receive their pruning?

Pruning takes time to do safely and correctly. The City owns thousands of trees along the hundreds of miles of roads in Madison. Each city tree requires pruning at some point, too. Since there are so many trees and the work can be slow, it can take several weeks to provide care to a few city blocks.

The best tool to watch the progress of arborists is the Pruning Map on the Forestry website. The map will show you where crews are working and what trees they will be servicing.

Invasive Species & the Emerald Ash Borer (EAB)

Urban Forestry has been executing the EAB plan since 2012. We are working to treat trees where appropriate, and remove when necessary. Early in 2020, the final pre-emptive removals of trees took place. You can read more about EAB on the Urban Forestry website: www.cityofmadison.com/forestry.

EAB is not the only threat to our trees. Other insects and diseases could impact our community in the years to come. We are committed to taking the appropriate steps to protect our urban forest from whatever trouble lies ahead.

What to do about a Damaged or Injured Tree

- » For trees along the street in the terrace or right-of-way
 - Contact Forestry during normal business hours (7:00am to 3:00pm, Monday to Friday).
 - Forestry phone number: 608-266-4816
 - Contact the City of Madison Police for after-hours tree emergencies (like a tree has fallen, or other emergency)
 - Madison Police dispatch: 608-255-2345
- » For private property trees
 - The homeowner is responsible for cleanup if a privately owned tree is damaged or injured.
 - City Urban Forestry recommends choosing a certified arborist to assist you. To find a certified arborist, visit the Wisconsin Arborist Association's website (www.waa-isa.org).

HAVE A QUESTION OR COMMENT ABOUT TREES?

Forestry Contact & Hours

- Monday – Friday
- 7:00am – 3:00pm
- 608-266-4816

After-Hours Tree Emergency

- Call the Dane County Non-Emergency Line: 608-255-2345

Urban Forestry Special Charge Hotline

- 608-243-5899

Tree on private property?

Consult a certified arborist. Find one at the Wisconsin Arborist Association's website: www.waa-isa.org.



Pruning trees is not for people afraid of heights!

fun
FACT

There are over 96,000 trees along the hundreds of miles of roadways in the City of Madison.

TREE CITY USA

Madison has been part of Tree City USA for over 30 years! You can read more about this special designation at www.arborday.org.

THE YELLOW DOT

This means the tree has been marked for removal. The tree may be diseased, dead, or in another situation that requires its removal. The yellow dot does not mean it is an ash tree.

TREE ON A POWER LINE

Call Madison Gas & Electric at (608) 252-7111.

CARING FOR A NEW TERRACE TREE

Here's how you can care for your new terrace tree:

- Water the tree, depending on rainfall. Soil should be moist.
- Use mulch as a weed barrier, and leave space near the trunk.
- Do not use weed killer near the tree.
- Be careful not to damage the tree with lawnmowers, weed eaters, bicycle locks, etc.
- Leave the stakes. Urban Forestry will remove them after one growing season.

STAY INFORMED

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Stump Removal

After a tree has been removed from the City's right-of-way, the stump will be removed by Streets Division crews at a later date. Stump removal is a very slow and complicated process. It can take several weeks, or in some cases even months. More information about this process can be found at www.cityofmadison.com/forestry.

After the stump is removed, the hole will be filled with dirt. Grass seed will be put in place and then covered with an erosion control matting that will biodegrade. Homeowners are encouraged to water this area to assist with the grass.

Replacement Trees

When selecting trees to plant, Urban Forestry uses best management practices supported by the International Society of Arboriculture and the Arbor Day Foundation. Arborists choose the tree that's the most appropriate for the area with the ultimate goal of creating a healthy and diverse urban forest.

Urban Forestry Special Charge

This is a charge that arrives on the monthly Municipal Services bill. It funds the services provided by the Urban Forestry section.

Further details about the history of the charge and the specifics on how it is calculated can be found on the Urban Forestry website: www.cityofmadison.com/forestry.



It takes a team to plant a tree.

MOVING DAYS

Every year in the middle of August, nearly 20,000 student-residents of Madison all move to new apartments at the same time. And every year, this big move out generates nearly 1 million pounds of extra trash for the landfill.

Following the below steps will help make the move efficient and safe for everyone. Plus, it will save some precious landfill space.

More details about move out can be found at the Moving Days website: www.cityofmadison.com/movingdays.

Step 1: Plan Ahead

Many downtown leases end of August 14 or 15 every year. Use the weeks before this time to organize your stuff. Make a checklist to figure out what needs to be moved to the new location, what can be sold through person-to-person exchanges, and what should be donated. Then use this guide on how to handle the rest.

Step 2: Donate What's Possible

All the furniture and other large items that the Streets Division collects during student move goes to the landfill – which wastes all the usable stuff. Madison has over a dozen different organizations that accept material for donation, and many of them offer home pickup service, so it's very easy and convenient.

Go to www.cityofmadison.com/movingdays for contact information of these organizations and learn what they can accept.

Step 3: Use the Carts

The Streets Division provides extra collection in the move out areas of both the refuse and recycling carts during the lead up to August 15.

Using the carts correctly makes collection faster and safer for our crews. The dates on when the extra collections begin can be found on the moving days website.



Donate or re-sell your usable items so they don't go to the landfill, like this couch.

NOT A STUDENT BUT STILL MOVING?

You can learn about furniture and large item collection on [page 11](#) of this guide. And you can learn about the guidelines of having more refuse or recycling than can fit into your cart on [page 3](#). You can also give the office that services your home a call to answer any questions you have.

You, too, can use the same donation opportunities listed on the moving days website. Students aren't the only ones filling up the landfill with usable goods, so be sure to do your part, too.

KNOW THE COLLECTION RULES

Use this guide and the material index at the back to be sure you are following the rules. If you still have questions, please contact the Streets Division office for guidance. For apartments on the isthmus, call 608-246-4532. For apartments near Camp Randall, call 608-266-4681.

STAY INFORMED

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ALTERNATE SIDE PARKING

This is in effect every night from November 15 to March 15 in areas outside of the Snow Emergency Zone.

The Rules

- On even-numbered days, vehicles parked on the street must on the side with even house numbers between the hours of 1:00am and 7:00am.
- On odd-numbered days, vehicles parked on the street must the side with odd house numbers between the hours of 1:00am and 7:00am.

SNOW EMERGENCY ZONE

This is the isthmus and some surrounding neighborhoods. Vehicles parked in the Snow Emergency Zone only need to follow alternate side parking rules during a Declared Snow Emergency. View a map of the Snow Emergency Zone at www.cityofmadison.com/winter.

NEED A REMINDER? GET A TEXT!

Sign up to receive text alerts for snow emergencies and nightly alternate side parking reminders at www.cityofmadison.com/winter.

PARKING CHANGES?

As Madison grows, and as the Streets Division continues to look for ways to improve snowplowing operations, parking rules may change. Be sure to stay connected to your neighborhood news and always follow posted parking signs.

DO NOT PLACE TRASH & RECYCLING CARTS IN THE ROAD

Much like parked cars, they are obstructions plow trucks have to drive around.

GENERAL WINTER INFORMATION

The Streets Division is the primary agency responsible for snow and ice operations on City roads. Additional information about winter services, including a detailed explanation about how the Streets Division plows the roads, can be found at www.cityofmadison.com/winter.

Stay in the Know about the Snow

Sign up to receive alerts to learn when a Snow Emergency is declared and to receive updates on what plow trucks are doing in response to winter storms. You can also sign up to receive alerts from Building Inspection about when to shovel your sidewalk. Get all of these alerts at www.cityofmadison.com/winter.

What does the Streets Division do when it's actively snowing?

Once snow begins to accumulate on the roads, crew begin plowing and applying salt on the Salt Routes. Salt Routes are the major thoroughfares of Madison, such as Madison Metro routes, and the roads around schools and hospitals. These roads make up about half of the traffic lanes in Madison.

As long as it is snowing, these crews will be circling through the Salt Routes.

What about the streets in neighborhoods? How are they treated during a snowstorm?

During active snowstorms, residential streets are not plowed. And these streets are never salted.

They are likely to be snow-covered throughout the winter.

Since neighborhood streets are not plowed when it's snowing – when will they be plowed?

They are only plowed when three or more inches of snow have accumulated on the roads and the storm is at or near its end.

This is called a citywide plow, or general plow, and they take 12 to 16 hours to complete once they get underway. The more severe the storm, the longer the plowing will take.

What is a Declared Snow Emergency?

This means alternate side parking will be in effect for all of Madison, including the Snow Emergency Zone. See the sidebar for more information about alternate side parking and the Snow Emergency Zone.

During a Snow Emergency, plow trucks will be out during the overnight hours when alternate side parking is active. They will be pushing snow from areas free from by parked cars.

The fine for violating alternate side parking rules increase during a Snow Emergency and your car may also be towed.

Snow Emergencies are usually two night operations so plows can push snow off both sides of the street to keep them wide and safe for all roadway users.

Common Misunderstandings about Snow Plowing

After every winter storm, we receive many complaints about snow plowing. We examine each one, but we've found that many complaints are really about a misunderstanding about how snow plowing operations work. Here are the three most common ones followed by an explanation:

#1: *My neighborhood is always last to be plowed.*

No neighborhood is assigned to be last. And no neighborhood is assigned to be first.

When citywide plowing operations begin, Madison is divided into 60 different sections. Each section is assigned equipment from either the City's plowing fleet or from the heavy equipment contractors hired to help with plowing. All plow vehicles begin their work at the same time. Their goal is to push the snow out of the road in their assigned areas as efficiently as possible.

Plowing the entire city takes a lot of time, and the wait can be long. By signing up for Snow Plow Updates, you can learn when plowing starts to help gauge when to expect your neighborhood streets to be cleared – but there will still be a wait.

#2: *Why isn't the plow all the way down? I've seen the plow, but there's still snow on my street.*

Snow will always be left behind after plowing. This is normal.

Plow trucks cannot press down on the road surface to peel up snow. Instead, they slide across the top of the road as it shoves snow from the street. Roads also have a slight curve, or "crown", for drainage purposes, and each street's crown is slightly different. Plows are flat. This means the plows are not completely flush with the surface.

These two factors mean a compacted layer of snow will remain on the roads after plowing.

The roads you see that are clear from snow after plowing are salted. As covered on page 24, only the main thoroughfares in Madison receive salt.

#3: *The plow driver pushed snow into my driveway!*

Plow drivers are not choosing to fill driveways – it's physics.

Plow trucks ride close to the road's edge in order to clear the whole street. As they drive, snow builds up on the plow's blade because the curb and terrace trap it in place.

The area where driveways meet the street, the curb disappears, so a gap is created. When the plow truck passes these gaps, all of the snow built up on the blade will naturally slide off from the plow into that opening. The same is true at crosswalk access ramps.

Straightening the plow, as is often suggested to stop filling driveways, would leave snow in the street as snow would fall off both sides of the plow blade. And most trucks in the City plowing fleet use a plow extension called a wing attached to the body of the truck. The wing rides along the curb and it cannot be straightened.

Snow in the driveway is as frustrating as it is unavoidable. Streets Division supervisors will still investigate complaints and correct the situation if a mistake was made – but in most cases a snow-filled driveway is a product of a well-plowed road.

WHY DOES SALT MATTER?

Salt spread on the roads, sidewalks, driveways, and parking lots finds its way into our waterways, including the water we drink. Learn more about salt at www.cityofmadison.com/winter.

BE SALT WISE

Learn how to use the correct amount of salt on your sidewalk and driveways at www.wisaltwise.com.

REPORTING A COMPLAINT?

Use the Snow Removal form at www.cityofmadison.com/reportaproblem. These generate email messages to all of the operations managers so the appropriate response can be taken swiftly.

MAILBOX DAMAGED BY A PLOW?

Document the damage and report it at www.cityofmadison.com/reportaproblem. A supervisor will inspect the mailbox to see if a reimbursement is available.

STAY INFORMED

Services described in this book may change over time. The Streets Division's website will have the most current information. Residents are encouraged to sign up to receive press releases and other notices regarding all City services at www.cityofmadison.com. You can also follow the City of Madison on social media platforms.

DISPOSAL AND RECYCLING GUIDE

Item	Instructions
3-D printers	No fee. Banned from curb collection. Electronics Recycling at drop-off sites.
Air conditioner	\$35 fee. Large items curb collection or drop-off site.
Air purifier	No fee. Electronics Recycling at drop-off sites (preferred) or Tan Refuse cart.
Aluminum foil pans	Green Recycling cart or drop-off site. Rinse out.
Aluminum foil sheets	Remove food and ball into about the size of a baseball or softball. Place into Green Recycling cart.
Ammunition	Contact law enforcement agencies at 608-255-2345 for disposal.
Antifreeze	Recycle at most instant oil change locations or Dane County Clean Sweep.
Appliances - large	See " Large Item Collection Guidelines " on page 11.
Appliances - Small metal (toasters, slow cookers, etc.)	Green Recycling cart if they are at least 50% metal or drop-off site.
Asbestos	Contact Dane County Clean Sweep for disposal at 608-838-3212.
Ashes (COLD ONLY)	Double-bagged and sealed in Tan Refuse cart or drop-off site.
Bags, paper	Green Recycling cart or drop-off site
Bags, plastic	Bundle and return to retailer. Do not place into recycling cart.
Ballast	\$15 fee. Take to drop-off site. Do not place into the recycling or refuse carts. Ballasts removed from items like fluorescent light fixtures are too small for large item collection.
Barrels/drums (25 gallon capacity and higher)	Banned from collection or drop-off. Contact Dane County Landfill for disposal options, 608-838-9555.
Batteries, alkaline	Drop-off site for recycling (preferred) or Tan Refuse cart curb collection. Also private vendor (Batteries Plus, etc.).
Batteries, lead acid	Battery recycling at drop-off site only. Place with vehicle batteries at drop-off site.
Batteries, lithium/button	Drop-off site for recycling (preferred) or Tan Refuse cart. MUST TAPE ends of lithium batteries prior to recycling.
Batteries, rechargeable	Drop-off site for recycling, or a reputable private vendor (Batteries Plus, hardware stores, etc.).
Bicycle	Large item curb collection or drop-off site. If reusable, donate.
Bicycle tires	Recycle at drop-off site. Alternative: contact bicycle shop of choice to see if they have a tire recycling program.
Blu-ray players	No fee. Banned from curb collection. Electronics Recycling at drop-off sites.
Boards, wood	No material from contractor work accepted. Nails/screws must be removed or nailed flat to the board. Small amounts accepted in Tan Refuse cart. Larger pieces can be collected as large item.
Boat motors	\$15 fee. Large Items curb collection or drop-off site. All gas and oil removed or metals bin at drop-off sites.
Boats	\$35 fee. No larger than 8' x 8'. Large items curb collection, drop-off site or if larger, Dane Co Landfill.
Books - hard and soft cover	Donate to thrift stores, resell to second-hand book vendors, or place in Little Free Libraries. To recycle books, take to Madison Recycling Center (operated by Waste Management) at 2200 Fish Hatchery Rd., 608-251-2115. Or Tan Refuse cart or refuse at drop-off site.
Bottle caps (metal)	Place into tin can and pinch top of the can closed where the bottle caps cannot spill out and place pinched can into recycling cart. Do not put them loose into the recycling cart.
Bottles, plastic	Green Recycling cart or drop-off site. Must be rinsed out. Leave on caps. No motor oil bottles.
Boxes, cereal, frozen food, tissue, etc.	Green Recycling cart or drop-off site.
Brake fluid	Banned from curb collection and drop-off site. Take to oil drop-off sites.
Bricks	Banned from curbside collection & City drop-off sites. Use the Dane County Recycling & Disposal Directory online for a full list of options: https://landfill.countyofdane.com/recycle-locations .
Brush	See " Brush Collection " on page 15.
Bubble wrap	Tan Refuse cart. Or check with retailer that offers plastic bag recycling if bubble wrap is acceptable in their program.
Building material	For recycling options, use the Dane County Recycling & Disposal Directory online: https://landfill.countyofdane.com/recycle-locations . For City collection, no contractor work accepted. Maximum amount for drop-off or curbside pickup is approximately 240 pounds (or the volume of two 95-gallon collection carts).
Bulbs, fluorescent	Banned from curb collection and drop-off site. Return to any retailer that sells fluorescent bulbs.
Bulbs, halogen	Tan Refuse cart or drop-off site. Alternative: contact local lighting stores to see if they have a recycling option.
Bulbs, incandescent	Tan Refuse cart or drop-off site. Alternative: contact local lighting stores to see if they have a recycling option.
Bulbs, LED	Recycle at drop-off site in electronics. Tan Refuse cart or drop-off site. Alternative: contact local lighting stores to see if they have a recycling option.
CO2 canisters	Do not place in green cart. Take empty containers to drop-off site and place into the metals bin. Canisters still containing pressurized gas take to Dane County Clean Sweep. Call 608-838-3212 for more information or www.danecountycleansweep.com .
Cameras (digital & film)	Drop-off site for Electronics Recycling or a reputable private electronics recycler. Resale options and donation opportunities may be available at camera stores and thrift shops.
Camp stove propane or isobutene canisters	Take to Dane County Clean Sweep. Visit www.danecountycleansweep.com for more information.
Can, aerosol - EMPTY	Green Recycling cart or drop-off site.
Can, aerosol - FULL OR PARTIALLY FULL	Banned from curb collection and drop-off site. Take to Dane County Clean Sweep. Call 608-838-3212 for more information or www.danecountycleansweep.com .
Can, aluminum	Green Recycling cart or drop-off site. Must be rinsed clean.
Can, steel or tin	Green Recycling cart or drop-off site. Must be rinsed clean.
Car seats	To recycle, wait for car seat recycling event. Otherwise, these are refuse in the tan cart, drop-off site, or as a large item if it cannot fit inside the cart.
Carbon monoxide detector	No fee. Electronics Recycling at drop-off site or Tan Refuse cart.
Cardboard (clean & dry)	Green Recycling cart or drop-off site. Have more cardboard than can fit into the cart? Turn to page 8 for advice.
Cardboard (stained, wet, etc.)	Cardboard that is completely saturated due to rain, or stained with food, oil, or grease belongs in the trash.
Carpet	No material from contractor work accepted. Small pieces in Tan Refuse cart. Bigger pieces must be rolled and bound, and no longer than 8 feet for Large Item collection or drop-off site.
Carpet padding	No material from contractor work accepted. Small pieces in Tan Refuse cart. Bigger pieces must be rolled and bound, and no longer than 8 feet for Large Item collection or drop-off site.

DISPOSAL AND RECYCLING GUIDE

Item	Instructions
Carton, gabletop (i.e., broth or soup containers)	Green Recycling cart or drop-off site. Must be rinsed clean.
Carton, juice	Green Recycling cart or drop-off site. Must be rinsed clean.
Carton, milk	Green Recycling cart or drop-off site. Must be rinsed clean.
Carton, soy milk	Green Recycling cart or drop-off site. Must be rinsed clean.
Cassettes, music	Tan Refuse cart or if reusable donate to local thrift store.
Cassette cases	Tan Refuse cart or drop-off site.
Cat litter	Tan Refuse cart or drop-off site. Must be double-bagged and sealed.
Catalogs	Green Recycling cart or drop-off site.
CDs	Donate to thrift stores or choose resale options. Tan Refuse cart at home. For data destruction purposes, take to drop-off site and place in electronics area.
CD Cases	Tan Refuse cart.
Cell phones	No fee. Banned from all curb collection. Electronics Recycling at drop-off sites.
Chainsaw	No fee. Large Items curb collection or drop-off site. All gas and oil removed.
Charcoal - After grilling (COLD ONLY)	Double-bagged and sealed in Tan Refuse cart or drop-off site.
Chemicals - Household & Hazardous	Banned from all curb collection and drop-off site. Take to Dane County Clean Sweep. Call 608-838-3212 for more information or www.danecountycleansweep.com .
Christmas lights	No fee. Electronics Recycling at drop-off sites.
Christmas trees (real)	Collected curb in January as brush, weather permitting. Remove all decorations and stands.
Christmas trees (artificial)	Tan Refuse cart or large item. If plastic separated from the metal pieces, the metal can be recycled in the metals bin at the drop-off site.
Clay flower pots (no cement)	Tan Refuse cart or drop-off site.
Coat hanger (plastic)	Tan Refuse cart. Or donate to area thrift stores that sell clothes. Do not place into the recycling.
Coat hanger (metal/wire)	Tan Refuse cart. Or donate to area thrift stores that sell clothes. Do not place into the green recycling cart. Can be taken to drop-off site and placed into the metal bin for recycling.
Clothing	Do not place into recycling cart. Donate to any of area local thrift stores or in the donation bins at the drop-off sites. Otherwise, Tan Refuse cart.
Coffee pods (single-use coffee pods, i.e., K-cups, etc.)	Tan Refuse cart or drop-off site.
Comic books	Green Recycling cart or drop-off site. Donate usable books first to any thrift store or Little Free Library (preferred).
Computer keyboard	No sticker fee. Banned from curb collection. Electronics Recycling at drop-off sites.
Computer monitor	\$10 fee. Banned from curb collection. Electronics Recycling at drop-off sites.
Computer mouse	No fee. Banned from curb collection. Electronics Recycling at drop-off sites.
Computer printer	No fee. Banned from curb collection. Electronics Recycling at drop-off sites.
Computer printer cartridge	No fee. Electronics Recycling at drop-off sites. Many cartridge brands and electronics stores (i.e., Best Buy, Staples, etc.) also offer recycling services.
Computer tower/CPU	\$10 sticker fee. Banned from curb collection. Electronics Recycling at drop-off sites.
Concrete	Banned from curbside collection & City drop-off sites. Use the Dane County Recycling & Disposal Directory online for a full list of options: https://landfill.countyofdane.com/recycle-locations .
Concrete sink	Large Item curb collection or drop-off sites.
Coolant	Recycle at most instant oil change locations or Dane County Clean Sweep.
Cooking oil	Cooking Oil recycling at drop-off sites.
Copy machines - commercial size	\$35 fee. Large items curb collection or drop-off site
Corks (from wine bottles, etc.)	Refuse cart or check with local liquor stores to see if they participate in cork recycling. Also check websites for Cork Club and ReCORK for more recycling options.
Couch	Large item curb collection or drop-off site.
CPAP machines	The facemask and hose go into the trash. The machine itself (and the cord) can be recycled in the electronics bin at the drop-off site.
Cups, paper	Used or dirty, put in Tan Refuse cart. Unused or clean put in Green Recycling cart. Choose reusable instead.
Cups, plastic	#1, #2, #5 Green Recycling cart. All other numbers Tan Refuse cart. Choose reusable instead.
Curling iron	Recycle with electronics at the drop-off sites or send to the landfill in the Tan Refuse cart.
Cutlery (forks, spoons, etc)	Donate to thrift store if usable. Tan Refuse cart at the curb. Metals bin at drop-off site if mostly metal. Do not place into Green Recycling cart.
Dairy tubs & lids	Green Recycling cart or drop-off site. Must be rinsed clean.
Deer carcass	Tan Refuse cart. Double-bag it.
Dehumidifiers	\$35 fee. Large items curb collection or drop-off site.
Deli containers & lids	Green Recycling cart or drop-off site. Must be rinsed clean.
Desktop printer/copy/scanner	No fee. Banned from curb collection. Electronics Recycling at drop-off sites.
Dirt	Banned from curbside collection & City drop-off sites. Use the Dane County Recycling & Disposal Directory online for a full list of options: https://landfill.countyofdane.com/recycle-locations .
Dishwasher	\$35 fee. Large items curb collection or drop-off site.
Dog waste	Bag it and place into Tan Refuse cart at your home. Alternative: use waste station at designated dog parks. Do not put it public litter containers. And please do not put it in your neighbors' refuse cart while passing by on a walk—this is rude.
Drain cleaner	Banned from curb collection and drop-off sites. Take to Dane County Clean Sweep, 608-838-3212, www.danecountycleansweep.com .
Drill bits	Recycle in metals bin at drop-off site.
Driveway sealer - dried solid	Tan Refuse cart or drop-off site.
Driveway sealer - liquid/solvent based	Banned from curb collection and drop-off site. Take to Dane County Clean Sweep. Call 608-838-3212 for more information or www.danecountycleansweep.com .

DISPOSAL AND RECYCLING GUIDE

Item	Instructions
Dryers	\$35 fee. Large items curb collection or drop-off site.
Drywall	Homeowners can place into Tan Refuse cart or into wood bin at drop-off site. No material from contractor will be accepted.
DVDs	Donate to thrift stores or choose resale options. Tan Refuse cart at home. For data destruction purposes, take to drop-off site and place in electronics area.
DVD Cases	Tan Refuse cart.
DVD players	No fee. Banned from curb collection. Electronics Recycling at drop-off sites.
DVRs	No fee. Banned from curb collection. Electronics Recycling at drop-off sites.
Egg cartons, paper	Green Recycling cart or drop-off site.
Egg cartons, styrofoam	Styrofoam Recycling at drop-off site (preferred) or Tan Refuse cart.
Egg carton, plastic	Cartons containing multiple dozens of eggs are likely too rigid or brittle for recycling. The clear plastic cartons for a single dozen are likely okay. Packaging will vary. Check the plastic recycling guidelines on page 10 .
Envelopes	Green Recycling cart or drop-off site. The plastic window on certain envelopes is okay to leave on the envelope when they are placed into the cart.
Envelopes, padded	Tan Refuse cart or drop-off site.
E-readers (Kindles, etc.)	No fee. Banned from curb collection. Electronics Recycling at drop-off site.
Exercise equipment (stationary bikes, rowing machines, treadmills, etc.)	No fee. Large item at the curb or drop-off site. If it works, consider donating or reselling.
Evergreen ropes	Tan Refuse cart or drop-off site.
Explosives	Banned from curb collection and drop-off site. Contact the Dane County Non-Emergency Number at 608-255-2345 for disposal.
Extension cords	Electronics Recycling at drop-off site.
External hard drives	No fee. Banned from curb collection. Electronics Recycling at drop-off sites.
Fax machines	No fee. Banned from curb collection. Electronics Recycling at drop-off sites.
Fencing (wood)	Tan Refuse cart or collected as large item. Remove concrete from fence posts.
Fencing (metal, chicken wire, etc)	Large item collection or recycled in metals bin at drop-off site. Remove concrete from fence posts.
Fertilizer without herbicide or pesticide	Tan Refuse cart or drop-off site.
Fertilizer with herbicide or pesticide	Banned from curb collection and drop-off site. Take to Dane County Clean Sweep. Call 608-838-3212 for more information or www.danecountycleansweep.com .
Fire extinguishers	Banned from curb collection and drop-off site. Take to Dane County Clean Sweep or contact any of the following for disposal options: Jefferson Fire & Safety (608-836-0068); Cintas (608-241-1993); Summit Fire Protection (608-276-9553).
Firewood	Small amounts can be collected during Brush collection (April -September); if deteriorating take to drop-off site.
Fireworks	Banned from curb collection and drop-off site. Contact the Dane County Non-Emergency Number at 608-255-2345 for disposal.
Flammable fluids	Banned from curb collection and drop-off site. Take to Dane County Clean Sweep. Call 608-838-3212 for more information or www.danecountycleansweep.com .
Flash drives, thumb drives, etc.	No fee. Banned from curb collection. Electronics Recycling at drop-off sites.
Flower pots (clay & rigid plastic)	Tan Refuse cart.
Fluorescent bulbs & tubes	Banned from curb collection and drop-off sites. Return to any retailer that sells them or check with a local lighting store.
Fluorescent light fixtures	\$15 fee. Large Item curb collection and drop-off site.
Freezer	\$35 fee. Large Item curb collection or drop-off site. Remove doors—state law.
Frozen food boxes	Green Recycling cart or drop-off site.
Furnaces	\$35 fee. Large Item curb collection or drop-off site.
Furniture	Tan Refuse cart if the item fits. Large item curb collection or drop-off site.
Gaming systems (Xbox, Playstation, etc)	No fee. Electronics Recycling at drop-off sites.
Garden hoses	Tan Refuse cart or drop-off site.
Garlands	Tan Refuse cart or drop-off site.
Garlic mustard	Tan Refuse cart—bagged and labeled.
Gas & oil mixture	Take to Dane County Clean Sweep. Do not dispose of in motor oil drop-off sites. More Clean Sweep info can be found at www.danecountycleansweep.com .
Gas can	Must be empty and dry. Large item collection or taken to drop-off site.
Gasoline	Banned from curb collection and drop-off site. Take to Dane County Clean Sweep. Call 608-838-3212 for more information or www.danecountycleansweep.com .
Glass, mirrors, dishes, drinking glasses, etc.	Tan Refuse cart, Large Item curb collection (if doesn't fit) or drop-off site.
Glass, bottles	Green Recycling cart or drop-off site. Must be rinsed clean.
Glass, broken (not jars or bottles)	Tan Refuse cart. Do not need to place it into a bag or box.
Glass, jars	Green Recycling cart or drop-off site. Must be rinsed clean.
Glass, windows	No material from contractor work accepted. 10 maximum collected. Large item curb collection (taped up) or drop-off site (preferred).
Grass clippings	Take to yard waste drop-off sites. Curb collection ONLY during Spring and Fall leaves/yard waste collection periods. Do not store material on terrace until collection period.
Grill, charcoal	No fee. Large Item curb collection or drop-off site.
Grill, gas	\$15 fee. Large item curb collection or a drop-off site.
Gutters, rain	Large Item curb collection or drop-off site. Must be less than 8 feet in length.
Hair dryers (handheld)	Recycle at drop-off site in electronics bin or send to landfill in the Tan Refuse cart at the curb.

DISPOSAL AND RECYCLING GUIDE

Item	Instructions
Helium tank	Drop-off site ONLY. MUST be empty with valve open.
Hot tubs	\$35 fee. No larger than 8' x 8'. Large items curbside collection or drop-off site.
Household chemicals	Banned from curbside collection and drop-off site. Take to Dane County Clean Sweep. Call 608-838-3212 for more information or www.danecountycleansweep.com .
Humidifier	Electronics Recycling at drop-off site (preferred) or Tan Refuse cart or Large Item curbside collection.
Ice cream carton (paper; i.e., traditional half-gallon or pint ice cream containers)	Tan Refuse cart.
Infectious waste	Contact Madison Dane County Public Health at 608-266-4821. Not acceptable in any Streets Division collections.
Inhalers	Banned from curbside collection and drop-off site. Take to any Med Drop locations. For Med Drop locations visit https://safercommunity.net/meddrop .
Jack-o-lantern	Take to yard waste drop-off sites. Curbside collection ONLY during Spring and Fall leaves/yard waste collection periods. Do not store material on terrace until collection period.
Jar lids, metal	Green Recycling cart or drop-off site (remove from jar). Must be rinsed clean.
Jar lids, plastic	Green Recycling cart if left on plastic jar. Tan Refuse cart if removed from jar. Or drop-off site.
Junk mail, including envelopes	Green Recycling cart or drop-off site.
Knives (steak, kitchen, etc.)	Donate to thrift store if usable. Tan Refuse cart at the curbside. Metals bin at drop-off site if mostly metal. Do not place into Green Recycling cart.
Laptop computer	\$10 fee. Banned from curbside collection. Electronics Recycling at drop-off sites.
Lawn edgers	No fee. Large Items curbside collection or drop-off site. All gas and oil MUST be removed or metals bin at drop-off sites.
Lawn mowers	\$15 fee. Large items curbside collection or drop-off site. REMOVE all gas and oil.
Lead acid batteries (vehicles, UPS, etc.)	Recycle at drop-off sites or local metal scrap yards or return to automotive stores that sell lead acid batteries. Banned from curbside collection.
Leaves	Take to yard waste drop-off sites. Curbside collection ONLY during Spring and Fall leaves/yard waste collection periods. Do not store material on terrace until collection period.
Luggage	Donate to thrift stores if usable. Tan Refuse cart, Large Item curbside collection (if doesn't fit into the cart) or drop-off site.
Lumber	No material from contractor work accepted. Small amounts, total cart weight 100 lbs, no more than 18" above top of cart should be placed in Tan Refuse cart. Larger pieces/amount put curbside collection for large item collection—remove nail or pound flat.
Magazines	Green Recycling cart or drop-off site.
Mattress	Large item curbside collection or drop-off site.
Medical sharps (needles, lancets, EpiPen, syringes, etc.)	Banned from curbside collection and drop-off sites. Take to pharmacy. Call your pharmacy first to be sure they accept them & learn if there are special packaging requirements. Speak to the actual pharmacist, not a retail clerk.
Medical waste	Banned from curbside collection and drop-off site. Contact the Department of Health: 608-266-4821.
Medication	Banned from curbside collection and drop-off site. Take to a Med-Drop. For locations, visit: https://safercommunity.net/meddrop .
Mercury - anything	Banned from curbside collection and drop-off site. Take to Dane County Clean Sweep. Call 608-838-3212 for more information or www.danecountycleansweep.com .
Metal	Large Item curbside collection or drop-off site.
Microwave	\$15 fee. Large items curbside collection or drop-off site.
Modems	No fee. Banned from curbside collection. Electronics Recycling at drop-off sites.
Motor oil	Banned from collection. Take to motor oil drop-off sites. For additional information turn to page 20 .
Motor oil bottles	Tan Refuse cart.
Motor oil filters	Banned from curbside collection and drop-off site. Take to oil drop-off sites.
MP3 player	No fee. Electronics Recycling at drop-off sites.
Nails/screws	Recycle at drop-off sites in metals bin or place into tin can and pinch the can closed where contents cannot spill out and place pinched can into recycling cart. Do not put them loose into the recycling cart.
Neon lights	Contact PKK Lighting at 608-836-7821 or contact the Streets Division for options.
Ovens	\$35 fee. Large items curbside collection or drop-off site.
Oxygen tank	Drop-off site ONLY. MUST be empty with valve open.
Packing peanuts (Styrofoam)	Tan Refuse cart or drop-off site. Not recycled with Styrofoam.
Paint remover	Banned from curbside collection and drop-off site. Take to Dane County Clean Sweep. Call 608-838-3212 for more information or www.danecountycleansweep.com .
Paint, dried solid	WITH lids off Tan Refuse cart or drop-off sites.
Paint, liquid latex	If less than 1/2 full , add kitty litter and paint hardener, let dry, then dispose as noted in "Paint, dried solid." If more than 1/2 full take to Dane County Clean Sweep 608-838-3212 for more information or www.danecountycleansweep.com .
Paint, oil or solvent-based	Banned from curbside collection and drop-off site. Take to Dane County Clean Sweep. Call 608-838-3212 for more information or www.danecountycleansweep.com .
Pallets	Large item curbside collection or drop-off site. Pallets cannot be larger than 4'x4'. Limit 5 pallets at a time.
Paper	Green Recycling Cart or drop-off site. This includes newspaper, stationary, copy/office paper, packing paper, computer paper, and similar paper products.
Paper shredder	Electronics Recycling at drop-off site (preferred) or Green Recycling cart (motor) or Tan Refuse cart (basket if plastic).
PE Foam (soft foam for electronics packaging—not Styrofoam)	For recycling contact Reynolds Polyurethane Recycling at (608) 906-4244 or online at www.reynoldsurethanerecycling.com . If cannot be recycled, place into Tan Refuse cart.
Pesticides	Banned from curbside collection and drop-off site. Take to Dane County Clean Sweep. Call 608-838-3212 for more information or www.danecountycleansweep.com .
Pet waste	Tan Refuse cart or drop-off site. MUST be bagged. DO NOT put it into litter carts or the cart of another resident.
Phone books	Green Recycling cart or drop-off site.
Phones (all kinds)	Electronics Recycling at drop-off site.
Photographs	Tan Refuse cart or drop-off site.

DISPOSAL AND RECYCLING GUIDE

Item	Instructions
Pianos	No fee. Large Item curbside collection or drop-off site. Try reuse or resale options first.
Pizza Box	Food/grease stained parts go into Tan Refuse cart; clean parts (like the lid) go into Green Recycling cart.
Plastic bottles and jugs	Green Recycling cart or drop-off site. Please rinse them out.
Plastic shell/plastic security packaging	Green Recycling cart or drop-off site. This packaging includes the hard to open sealed plastic packaging around many items including electronics.
Plastic bags & film	Return to a retailer in their plastic bag recycling program. Best choice is to avoid creating this waste whenever possible.
Poles, metal/wood	Large item curbside collection or drop-off site. Must be less than 8 feet in length. No cement/concrete. Concrete/cement goes to Dane Co Landfill.
Pots & pans	Green Recycling cart or drop-off site.
Pots & pans with ceramic non-stick coating	Tan Refuse cart or drop-off site. Ceramic coated pans are not acceptable in the recycling.
Pots & pans with non-stick coating	Green Recycling cart or drop-off site.
Power steering fluid	Banned from curbside collection and drop-off site. Take to oil drop-off sites.
Power strips	Like extension cords, Christmas tree lights, and other similar corded electronics. Take to drop-off site and place with other electronics area for recycling. Do not place in recycling cart at home. No fee.
Power washer	Collected as large item or drop-off site. No fee.
Pressurize tanks - not empty	Banned from curbside collection and drop-off site. Take to Dane County Clean Sweep. Call 608-838-3212 for more information or www.danecountycleansweep.com .
Pressurized tank, 1-pound propane tank	Take to Dane County Clean Sweep. Visit www.danecountycleansweep.com for more information.
Pressurized tank, 20-pound propane tank	Metal Recycling at drop-off site. MUST BE EMPTY with valve open.
Pressurized tanks, 5 pounds and higher	Metal Recycling at drop-off site. MUST BE EMPTY with valve open.
Printer cartridge	No fee. Electronics Recycling at drop-off sites. Many cartridge brands and electronics stores (i.e., Best Buy, Staples, etc.) also offer recycling services.
Rail road ties	Large item curbside collection or drop-off site. No more than 8-10 at a time.
Ranges	\$35 fee. Large items curbside collection or drop-off site.
Raspberry canes	Take to yard waste drop-off sites. Curbside collection ONLY during Spring and Fall leaves/yard waste collection periods. Do not store material on terrace until collection period.
Refrigerator	\$35 fee. Large items curbside collection or drop-off site. MUST remove doors—State Law.
Refrigerator - less than 50 pounds	\$15 fee. Large items curbside collection or drop-off site.
Remodeling material	See page 5 for additional details on building material.
Rigid plastic	Tan Refuse cart or large item collection. Includes plastic trashcans, laundry baskets, storage tubs, toys, plastic pails/buckets, lawn furniture, flower pots, milk crates, etc.
Rocks	Banned from curbside collection & City drop-off sites. Use the Dane County Recycling & Disposal Directory online for a full list of options: https://landfill.countyofdane.com/recycle-locations .
Root ball	No material from contractor work accepted. Remove all dirt. Curbside collection available only during brush collection window. Can also use drop-off sites (one load a day). Do not store on terrace. See "Brush Collection" on page 15.
Rosebush canes	Take to yard waste drop-off sites. Curbside collection ONLY during Spring and Fall leaves/yard waste collection periods. Do not store material on terrace until collection period.
Routers (for wireless internet)	No sticker fee. Banned from curbside collection. Electronics Recycling at drop-off sites.
Sand (clean)	Like dirt and other fill material this is not allowed in curbside collection. Take to a local quarry or haul to Dane County Landfill.
Sand (from winter)	Leftover sand from the winter can be held onto to use again next winter. If this is not an option for your home, contact the Streets Division.
Sawdust	No contractor work accepted. Double-bag and place into Tan Refuse cart.
Screws/nails	Recycle at drop-off sites in metals bin or place into tin can and pinch the can closed where contents cannot spill out and place pinched can into recycling cart. Do not put them loose into the recycling cart.
Shingles	Banned from curbside collection and drop-off site. Take to Dane County Landfill for recycling or another reputable shingle recycler. See https://pwht.countyofdane.com/recycle/categories.aspx .
Shoes	Place in clothing bins at drop-off sites. Please bind the pair of shoes together.
Shredded paper	Place into clear plastic bag then tie completely shut. Full bags must not be larger than a basketball. The appropriately bagged shredded paper into the recycling cart.
Sinks	No fee. Large item curbside collection or a drop-off site.
Smart phones	No sticker fee. Banned from curbside collection. Electronics Recycling at drop-off sites.
Smoke alarms/detectors	Tan Refuse cart. Some brands can be mailed back to manufacturer for recycling. Check with manufacturer for more info.
Snow blowers/throwers	\$15 fee. Large items curbside collection or drop-off site. REMOVE all gas and oil.
Sod	Banned from curbside collection. Maximum of five 5-gallon buckets can be accepted at the drop-off sites with yard waste. Remove as much dirt as possible from the sod. Too much dirt and it will not be accepted. For larger volumes, contact the Dane County Landfill or a reputable composter.
Sofa & sofa sleepers	No fee. Large item curbside collection or a drop-off site.
Space heater, electric powered	No fee. Large item curbside collection or Electronics Recycling at drop-off sites.
Space heater, fuel/oil powered	No fee. Empty fuel, in possible, and take fuel to Dane County Clean Sweep. Large item collection at the curb or metal item at drop-off sites.
Speakers - computer	No fee. Banned from curbside collection. Electronics Recycling at drop-off sites.
Speakers - stereo equipment	No fee. Electronics Recycling at drop-off sites or landfilled as refuse item.
Stone	Banned from curbside collection & City drop-off sites. Use the Dane County Recycling & Disposal Directory online for a full list of options: https://landfill.countyofdane.com/recycle-locations .

DISPOSAL AND RECYCLING GUIDE

Item	Instructions
Stoves	\$35 fee. Large items curbside collection or drop-off site.
Styrofoam, molded (bulky packaging)	Take to drop-off site for recycling. Do not place into green recycling cart at the curb. Otherwise Tan Refuse cart for landfilling.
Styrofoam, sheets (often included with electronics purchases)	Tan Refuse cart. Not appropriate for Styrofoam recycling at drop-off sites. Do not place into recycling cart – even if the sheet has a recycling triangle on it.
Styrofoam, peanuts	Try to reuse through shipping or thrift stores. Otherwise, Tan Refuse cart. Do not take to drop-off site for recycling. Do not place in recycling cart.
Styrofoam, take-out containers	Tan Refuse cart if stained with food. Completely clean & dry can be recycled at drop-off sites. Do not place into green recycling cart.
Surge protectors	No fee. Electronics Recycling at drop-off sites or landfilled as a refuse item.
Swing set	Dismantle into less than 8' in length, width, or height. No cement/concrete. Large item curbside collection or drop-off site.
Tablet computers	No fee. Banned from curbside collection. Electronics Recycling at drop-off sites.
Take-out containers (paper, no wax)	Food/grease stained parts go into the Tan Refuse cart; clean parts go into the Green Recycling cart.
Take-out containers (paper, waxy film; i.e., Chinese takeout boxes)	Tan Refuse cart.
Take-out containers (plastic)	Clear plastic take-out tubs or boxes that are clean from food, and are a #1 through #7 plastic, can be recycled. If you cannot tell the plastic type or cannot get it clean from food stains, place it into the trash.
Tanning beds	\$35 large item recycling fee. Large item collection at the curb or drop-off site.
Telephone books	Green Recycling cart.
Televisions	\$15 fee. DROP-OFF SITE ONLY. DO NOT SET AT THE CURB.
Tetrapak	Green Recycling cart. Should be rinsed out.
Thermometers - mercury	Banned from curbside collection and drop-off site. Take to Dane County Clean Sweep. Call 608-838-3212 for more information or www.danecountycleansweep.com .
Thermostats - mercury	Banned from curbside collection and drop-off site. Take to Dane County Clean Sweep. Call 608-838-3212 for more information or www.danecountycleansweep.com .
Tires	\$5 fee per tire (off the rim), \$10 fee per tire (on the rim or if the tire is large truck tire). Large items curbside collection or drop-off site.
Toilets	No fee. If it fits, place it into the Tan Refuse cart. It's okay to break it into pieces to get it into the cart. They will be picked up as a large item, too.
Top soil	Banned from curbside collection. Maximum of a 5-gallon bucket at drop-off sites. Larger volume must be hauled to the Dane County Landfill or another private entity that accepts fill material.
Transmission fluid	Banned from curbside collection and drop-off site. Take to oil drop-off sites.
Trash compactor	\$35 fee. Large items curbside collection or drop-off site.
Treadmill	No fee. Large item at the curb or drop-off site. Consider reselling through person-to-person exchanges if it still works.
Uninterruptible power supply & battery	The lead acid battery from a UPS must be recycled. Take to a drop-off site or other lead acid battery recycler.
Vacuum cleaner dust	Tan Refuse cart or at drop-off site. Double bagged.
Vacuums (traditional & robotic)	Electronics recycling at drop-off sites (preferred) or Tan Refuse cart at home.
VCRs	No fee. Banned from curbside collection. Electronics Recycling at drop-off sites.
VHS tapes	Donate to thrift stores or choose other resale options if applicable. Tan Refuse cart at home. Can be placed in electronics containers at drop-off site.
Vines (grape, ivy, etc.)	Take to yard waste drop-off sites. Curbside collection ONLY during Spring and Fall leaves/yard waste collection periods. Do not store material on terrace until collection period.
Washing machines	\$35 fee. Large items curbside collection or drop-off site.
Water coolers	\$35 fee. Large items curbside collection or drop-off site.
Water heaters	\$35 fee. Large items curbside collection or drop-off site.
Water softeners	\$35 fee. Large items curbside collection or drop-off site.
Web cameras	No fee. Banned from curbside collection. Electronics Recycling at drop-off sites.
Weeds	Take to yard waste drop-off sites. Curbside collection ONLY during Spring and Fall leaves/yard waste collection periods. Do not store material on terrace until collection period.
Weed whackers	No fee. Large items curbside collection or drop-off site. REMOVE all gas and oil.
Wheelchair (motorized & manual)	Contact primary care provider for possible donation opportunities. If no donation option is available, these will be collected as a large item at the curb or at the drop-off site. No fee for this item.
Windows	No material from contractor work is acceptable. 10 windows maximum will be collected. Glass part must be taped to help contain glass in case of breakage. Will be picked up as a large item or can be taken to a drop-off site. Also, considering donating to Habitat to Humanity.
Wood	No material from contractor work accepted. Maximum collected is equivalent to 240 pounds per collection (or volume equivalent to two 95 gal carts).
Wood chips (mulch)	RESIDENTS: Take to yard waste drop-off sites. Curbside collection ONLY during Spring and Fall leaves/yard waste collection periods. Do not store material on terrace until collection period. CONTRACTORS: Use Brush Processing Center.
Wrapping paper - with foil	Tan Refuse cart or drop-off site.
Wrapping paper - no foil	Green Recycling cart or drop-off site.
Wreaths	Tan Refuse cart or drop-off site.
Yard waste	Take to yard waste drop-off sites. Curbside collection ONLY during Spring and Fall leaves/yard waste collection periods. Do not store material on terrace until collection period.



STREETS DIVISION INFORMATION

Contacts

- » East Office: 608-246-4532
- » West Office: 608-266-4681
- » Urban Forestry: 608-266-4816
- » Recycling Coordinator: 608-267-2626
- » Brush Processing Center: 608-266-4911
- » Brush & Yard Waste Hotline: 608-267-2088
- » Winter Parking Hotline: 608-261-9111
- » Report A Problem: www.cityofmadison.com/reportaproblem
- » Email: streets@cityofmadison.com

Questions about services not performed by the Streets Division?

- » **City parks refuse, recycling, or lost items:**
Contact the Parks Division at 608-266-4711.
- » **Beltline, and Beltline on/off ramp, and State Highway issues:**
Contact Dane County Highway at 608-266-4261.
- » **Dead animal collection from City right of way:**
Contact the Engineering Services Division at 608-266-4430.
- » **Ordinance violations such as not shoveling the sidewalk, inadequate lawn maintenance, or improper collection cart usage or storage:**
Contact the Building Inspection Division at 608-266-4551.
- » **Paint or other hazardous chemical disposal:**
Contact Dane County Clean Sweep at 608-838-3212.
- » **Parking regulations:**
Contact Parking Enforcement at 608-266-4624.
- » **Sidewalk repair or replacement:**
Contact the Engineering Services Division at 608-266-4430.
- » **State Street litter containers or lost items:**
Contact Mall/Concourse at 608-266-6031.
- » **Storm drains blocked or repairing manhole covers:**
Contact the Engineering Services Division at 608-266-4430.
- » **Street reconstruction projects:**
Contact the Engineering Division at 608-266-4751.
- » **Traffic lights, traffic signs, curb or street markings/painting, or street lights:**
Contact Traffic Engineering Division at 608-266-4761.
- » **Water main breaks:**
Contact the Water Utility at 608-266-4661.

Want to report the problem online instead of calling?

Go to www.cityofmadison.com/reportaproblem and use the online form to share your question, comment, concern, or request with City staff.