



TENANT BILL OF RIGHTS

As a Landlord in the Madison Area, BTM Properties takes pride in providing quality residential rental housing for all of our tenants. We value our residents and recognize our partnership with them in maintaining the rental housing industry. We believe tenants should be aware of their rights in this partnership; therefore, know that,

- A tenant has the right to be treated fairly and equitably when applying for, living in, and vacating a rental residence.
- A tenant should expect fair and reasonable rental housing rules and guidelines that will provide equal and consistent services throughout the resident's tenancy.
- A tenant has the right to be given 12 hour notice prior to any entrance into a rental residence by a rental property owner or manager, except in an emergency.
- A tenant has the right to be given 12 hour notice prior to any entrance into a rental residence by a rental property owner or manager for the purpose of showing the residence to perspective applicants.
- A tenant has the right, upon written request to the rental property owner or manager, to a prompt response for repairs.
- A tenant has the right to a written notice from the rental property owner/manager prior to any rent adjustment.
- A tenant has the right to the return of any security deposit that may have been collected by our management company or a good faith accounting of any charges against that deposit within 21 days after a residential lease has expired.

BTM Properties supports the spirit and intent of all local, county, state, and federal fair housing laws for all applicants and residents. It's our belief that fair housing can best be accomplished through effective leadership, education, and the mutual cooperation of owners, managers, residents and the general public. We appreciate our residents and hope this information has been helpful. If you have any questions, please feel free to contact us at the addresses noted above.

